

## **Inspiring Hope Conference 2025**

### **Frequently Asked Questions (FAQ)**

**Date:** Thursday, October 16, 2025

**Location:** Rollins Center – Royal Prime Events at Bally's Dover

**Address:** 1131 N. DuPont Highway, Dover, DE

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#### **Event Basics**

##### **What time does registration open?**

Registration opens at 8:30 AM in the main foyer outside Ballroom BC. We recommend arriving early to allow time for parking and check-in.

##### **What time does the event end?**

The conference concludes by 5:00 PM, with final remarks at approximately 4:30 PM.

##### **Where should I park?**

Parking is free in the hotel's main lot. Please use the entrance to the right of the casino/hotel doors marked for the Rollins Center and Royal Prime Events.

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#### **Venue Navigation**

##### **Where is the Registration Area?**

The registration tables are in the main foyer at the Rollins Center entrance.

##### **Where are the Restrooms?**

Restrooms are near the registration area, just past the main foyer.

##### **Where is the Kent Room?**

The Kent Room is on the Mezzanine Level, accessible by both stairs and elevator located to the left of the registration area.

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#### **CEUs and Attendance**

##### **How do I receive CEUs for today?**

To receive CEUs, attendees must:

1. Sign in at registration in the morning
2. Attend the full day of sessions

3. Submit the evaluation form at the end of the day
4. Sign out at the registration area before leaving

CEUs cannot be issued after the event. All sign-in and sign-out sheets and evaluations must be completed onsite on October 16.

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## **Meals and Breaks**

### **Is food provided?**

Yes. A continental breakfast and buffet lunch are included for all attendees, speakers, exhibitors, and volunteers. Refreshments are located in Ballroom BC.

### **Can I bring my own food or drinks?**

Yes, but please be considerate of those with food allergies.

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## **Exhibitors and Sponsors**

### **Where are the exhibitor booths?**

Exhibitors are located throughout the Ballroom Foyer

### **Who should I contact if an exhibitor needs help?**

Please find the volunteers at the Exhibitor check in desk for assistance

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## **Speakers and Sessions**

### **Where do speakers check in?**

Speakers register at the Speaker Check-In Table in the foyer near registration between 7:00 and 9:00 AM.

### **Where do speakers report before their session?**

Speakers should arrive 15 minutes before their scheduled presentation. A Speaker Liaison will escort and assist with timing and AV support.

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## **General Information**

### **Who do I contact if I need help or see an issue?**

Find any volunteer or staff member wearing a NAMI Delaware badge – or go to the registration desk for help. Each room will also have Room Monitors to assist attendees.

**Where can I learn more about NAMI Delaware?**

Visit the NAMI Delaware Booth in the Ballroom Foyer to learn about programs, volunteer opportunities, and membership.

**Can I make a donation today?**

Yes. Donations can be made via the QR code at the NAMI Delaware booth or by cash or check (envelopes available on request).

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**Accessibility and Self-Care**

The entire venue is ADA accessible, including the mezzanine via elevator.

Quiet seating areas are available near the foyer if you need a break.

Water stations are located in the Ballroom Foyer and Ballroom BC.

Volunteers are available throughout the day; just ask if you need assistance.

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**Thank You**

Your participation helps NAMI Delaware continue providing free programs, support groups, and education statewide. Together, we are building a community of compassion, connection, and hope.